



Regulation

ON TELEPHONE NUMBER PORTABILITY

Issued in Helsinki on 6 March 2009

The Finnish Communications Regulatory Authority (FICORA) has, under sections 51 and 52 of the Communications Market Act of 23 May 2003 (393/2003), prescribed as follows:

Section 1

Scope of application

This regulation applies to telephone number portability in public telephone networks, unless otherwise provided below. The regulation applies only to a subscriber connection in a public telephone network on which a connection agreement is made in writing.

In this regulation the term subscriber means the user who has made the connection agreement.

Section 2

Subscriber number portability in a telecommunications area

A subscriber may retain his or her subscriber number within the telecommunications area regardless the operator providing the connection.

Section 3

Nationwide subscriber number portability

A subscriber may, regardless of the operator providing the connection, retain his or her nationwide subscriber number beginning with:

0101 - 0109

0201

02021, 02024 - 02029

0203 - 0208

02090 - 02097

029

0301 - 0309

039

071

073

075 00x, 075 30x, 075 32x, 075 75x, 075 98x (x= 3 - 9).

Section 4

Nationwide service number portability

A service provider may retain the nationwide service number regardless of the operator providing the communications service. However, televoting numbers beginning with 0700 are not covered by portability.

Section 5

Mobile number portability

A subscriber may retain his or her mobile number to which traffic is directed with a national mobile area code regardless of the operator providing the subscription.

If several numbers are connected to the same mobile subscription, at least the voice service number shall be portable. Numbers for other services are portable if they have an individual subscription agreement made in writing.

Section 6

Master system

A master system means a database for ported numbers used for exchange of information in number portability between the operators. With the data provided by the system it is possible to route calls to a ported number directly to the recipient operator's network.

Operators providing telephone number portability in a public telephone network must cooperate in the maintenance of the master system created for number portability. All ported telephone numbers must be stored in the master system.

Section 7

Exchange of information between operators

The master system must be used when information about portable numbers is exchanged between the operators.

The recipient operator's order for a number to be ported is at the same time a notice of termination of this operation with the donor operator.

The donor operator must inform the recipient operator immediately if the number cannot be ported or if porting is delayed. Reason for this must also be given.

Section 8

Routing of calls

Calls, short messages and multimedia messages to a ported number must be routed directly to the recipient operator's network.

The call originating network makes a number portability query and composes a routing number in other than those traffic cases stated in subsections 3 to 5.

If a call from a fixed network within a telecommunications area to a mobile network or to a subscriber number in the same area is dialled with the general operator prefix or if the subscriber has made a pre-selection agreement on such traffic cases, the call is routed to the network determined by the general operator prefix or the pre-selection agreement. This network then makes the portability query and composes the routing number.

Number portability query for an incoming call from another telecommunications area, from mobile networks or from an international telephone network is made by the trunk exchange of the call's target area.

Number portability query for an incoming call from an international telephone network to a non-geographical number is made by the operator of international traffic who first received the call in Finland.

Section 9

Delivery time and interruption of service

The extra time required by number portability compared to the operator's normal delivery time of connections shall not be more than five working days, unless the subscriber and the recipient operator have agreed on a later date. The extra time starts when the recipient operator, after having accepted the new subscriber connection agreement, sends the necessary information to the donor operator, and ends when the connection is in operation in the new network.

For mobile subscriptions, the time between the technical closing of the old connection and the technical opening of the new connection shall not be more than 10 minutes. For fixed network subscriptions, this time shall not be more than 60 minutes.

Section 10

Information service

The operators must cooperate in the maintenance of a general and covering information service at least as a voice service for the ported numbers. This

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service must be provided to users free of charge on a common 0800 service number.

A number range which an operator has donated to another operator is regarded as ported number range. The operator using the number range must see that up-to-date information about the user operator is provided in the information service.

Section 11

Entry into force

This Regulation enters into force on 1 October 2009 and will remain in force until further notice.

This regulation repeals FICORA's regulation of 24 July 2007 on *telephone number portability* (46 F/2007 M).

Section 12

Information and publication

This Regulation is included in the Series of Regulations issued by the Finnish Communications Regulatory Authority and it can be obtained from the FICORA Customer Service Office:

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